

## International mail service availability chart (Updated on February 26)

How to read the table

The countries/territories whose status has changed since the announcement on February 10, 2021 are indicated in yellow and underlined.

For information on the delivery delays and other precautions, please see "Delays in Japan" and "Precautions concerning delivery and other matters after mail items arrive at the destination countries and territories."

✓ : Acceptable, \* : Acceptable for some items or to some regions (see Restrictions), X : Not acceptable, - : No service

International ePacket is included in Air Letter-post items.

International ePacket Light is not acceptable because it is included in SAL Letter-post items.

Because of the global reduction of flights, considerable delivery delays are expected for accepted outbound mail items.

| Number  | Destination                      | Letter-post |     |         | Parcels |     |         | EMS | Restrictions, and Delays in Japan<br><small>(N) : Restrictions in the normal period<br/>(T) : Temporary restrictions caused by the novel coronavirus pandemic<br/>(D) : Delays in Japan</small>  | Precautions concerning delivery and other matters after mail items arrive in the destination countries and territories (Contents of notification from foreign postal operators)  |
|---------|----------------------------------|-------------|-----|---------|---------|-----|---------|-----|--|--|
|         |                                  | Air         | SAL | Surface | Air     | SAL | Surface |     |  |  |
| 037     | China                            | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   |  |  |
| 006     | United States of America         | *           | X   | ✓       | X       | X   | ✓       | X   | (T) Among Air items, only some letter-post items are accepted. Check "Acceptance/non-acceptance of international mail to the United States, etc." for details.<br>(N) EMS items to some regions are not acceptable.  | Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.  |
| 042     | Republic of Korea                | ✓           | -   | ✓       | ✓       | -   | ✓       | ✓   |  | Delays will be experienced in the delivery of mail items in the country (territory).<br>Items will not be handed directly to addressees in the following area.<br>Affected area: Daegu<br>International mail processing centers are operating with a skeleton workforce in order to accept inbound mail items. Therefore, delivery delays will be experienced in the country (territory).<br>Only postal items containing cheques or medical supplies will be delivered to quarantine areas. |
| 135     | Philippines                      | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   | (D) Loading items onto airplanes is expected to take about two to three weeks due to the shortage of loading space caused by the reduction of flights.<br>(N) EMS items to some regions are not acceptable.  |  |
| 037.3   | Taiwan                           | ✓           | -   | ✓       | ✓       | -   | ✓       | ✓   |  |  |
| 037.1   | Hong Kong                        | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   |  | Delays will be experienced in the delivery of mail items in the country (territory).   |
| 013     | Australia                        | *           | X   | ✓       | X       | X   | ✓       | X   | (T) Among Air items, only some letter-post items are accepted. Check "Acceptance/non-acceptance of international mail to the United States, etc." for details.<br>(N) EMS items to some regions are not acceptable.  | Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.  |
| 165     | Thailand                         | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   |  |  |
| 065     | Great Britain                    | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   | (D) Transportation of outbound mails to the destination is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.   | Items will not be handed directly to addressees.   |
| 151     | Singapore                        | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   |  | Items will not be handed directly to addressees, so writing the addressee's phone number on the item is recommended.   |
| 082     | Iceland                          | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   |  | Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.  |
| 081     | Ireland                          | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   |  | Items will not be handed directly to addressees.   |
| 015     | Azerbaijan                       | ✓           | X   | ✓       | ✓       | X   | ✓       | X   | (N) EMS items to some regions are not acceptable.  |  |
| 066.2   | Ascension                        | X           | -   | ✓       | -       | -   | ✓       | -   |  |  |
| 001     | Afghanistan                      | X           | -   | ✓       | X       | -   | ✓       | -   |  |  |
| 053     | United Arab Emirates             | X           | X   | ✓       | X       | X   | ✓       | X   |  |  |
| 004     | Algeria                          | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   |  |  |
| 011     | Argentina                        | ✓           | X   | X       | ✓       | X   | X       | ✓   |  | Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.  |
| 133.1   | Aruba                            | ✓           | -   | ✓       | ✓       | -   | ✓       | -   |  |  |
| 003     | Albania                          | ✓           | -   | ✓       | ✓       | -   | ✓       | -   |  | Delays will be experienced in the delivery of mail items in the country (territory).   |
| 012     | Armenia                          | ✓           | X   | X       | ✓       | X   | X       | -   |  | Considerable delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.   |
| 066.1   | Anguilla                         | ✓           | -   | ✓       | ✓       | -   | X       | -   |  |  |
| 008     | Angola                           | ✓           | -   | X       | ✓       | -   | X       | -   |  |  |
| 009     | Antigua and Barbuda              | X           | -   | ✓       | X       | -   | X       | -   | (N) Parcels to some regions are not acceptable.  |  |
| 060     | Andorra                          | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   |  |  |
| 180     | Yemen                            | X           | -   | X       | X       | -   | X       | -   |  |  |
| 083     | Israel                           | X           | X   | ✓       | X       | X   | ✓       | X   |  | Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees, so writing the addressee's mobile phone number on the item is recommended.<br>Loading mail items onto airplanes is expected to take about 1 month due to the shortage of cargo space caused by the reduction of flights.   |
| 084     | Italy                            | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   | (N) EMS items to some regions are not acceptable.  | Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.  |
| 080     | Iraq                             | ✓           | -   | X       | ✓       | -   | X       | ✓   |  |  |
| 079     | Iran                             | ✓           | -   | X       | ✓       | -   | X       | ✓   |  | Delays will be experienced in the delivery of mail items in the country (territory).   |
| 077     | India                            | X           | X   | ✓       | X       | X   | ✓       | X   |  | Delays will be experienced in the delivery of mail items in the country (territory).   |
| 078     | Indonesia                        | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   |  | Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.  |
| 007.1   | Wake Island                      | *           | X   | ✓       | X       | X   | ✓       | -   | (T) Among Air items, only some letter-post items are accepted. Check "Acceptance/non-acceptance of international mail to the United States, etc." for details.   |  |
| 126     | Uganda                           | ✓           | -   | X       | ✓       | -   | X       | ✓   |  | Delays will be experienced in the delivery of mail items in the country (territory).   |
| 174     | Ukraine                          | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   | (N) Items to Crimea and Sevastopol are not acceptable.<br>(N) EMS items to some regions are not acceptable.  | Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.  |
| 127     | Uzbekistan                       | X           | X   | ✓       | X       | X   | ✓       | -   |  |  |
| 175     | Uruguay                          | X           | -   | X       | X       | -   | -       | X   |  | Delays will be experienced in the delivery of mail items in the country (territory).   |
| 066.14  | British Virgin Islands           | X           | -   | ✓       | X       | -   | X       | -   |  | Postal services are partially suspended in the country (territory).  |
| 054     | Ecuador                          | ✓           | -   | X       | ✓       | -   | X       | ✓   |  | Postal services are partially suspended in the country (territory).  |
| 051     | Egypt                            | ✓           | X   | X       | ✓       | X   | X       | ✓   |  |  |
| 056     | Estonia                          | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   |  | Items will not be handed directly to addressees.   |
| 05602   | Eswatini                         | X           | -   | X       | X       | -   | X       | -   |  | Delays will be experienced in the delivery of mail items in the country (territory).   |
| 057     | Ethiopia                         | ✓           | -   | X       | ✓       | -   | X       | ✓   |  |  |
| 05402   | Eritrea                          | X           | -   | ✓       | X       | -   | X       | -   |  |  |
| 052     | El Salvador                      | X           | -   | X       | X       | -   | X       | X   |  | Delays will be experienced in the delivery of mail items in the country (territory).   |
| 014     | Austria                          | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   |  | Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.  |
| 125     | Oman                             | ✓           | -   | ✓       | ✓       | -   | ✓       | ✓   |  |  |
| 132     | Netherlands                      | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   |  | Items will not be handed directly to addressees.   |
| 133.4   | Bonaire, Saba and Sint Eustatius | ✓           | -   | ✓       | ✓       | -   | ✓       | -   |  |  |
| 064     | Ghana                            | ✓           | -   | X       | ✓       | -   | X       | ✓   |  |  |
| 034     | Cape Verde                       | ✓           | -   | X       | ✓       | -   | X       | -   |  |  |
| 065     | Guernsey                         | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   |  |  |
| 073     | Guyana                           | X           | -   | ✓       | X       | -   | X       | -   |  | Delays will be experienced in the delivery of mail items in the country (territory).   |
| 089     | Kazakhstan                       | ✓           | X   | ✓       | ✓       | X   | ✓       | -   |  | Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.  |
| 138     | Qatar                            | ✓           | -   | X       | ✓       | -   | X       | ✓   |  | Delays will be experienced in the delivery of mail items in the country (territory).   |
| 060.1.1 | Guadeloupe                       | ✓           | -   | ✓       | ✓       | -   | ✓       | ✓   |  |  |
| 033     | Canada                           | *           | X   | ✓       | X       | X   | ✓       | X   | (T) Among Air items, only some letter-post items are accepted. Check "Acceptance/non-acceptance of international mail to the United States, etc." for details.<br>(D) Loading mail items onto airplanes and ships is expected to take considerable time due to the shortage of cargo space caused by the reduced number of flights and sailings. Arrival of surface mail at the destination country (territory) may be delayed by around three months compared with the normal transport time owing to cargo congestion. | Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.  |
| 061     | Gabon                            | ✓           | -   | X       | ✓       | -   | X       | ✓   | (N) Parcels to some regions are not acceptable.  |  |
| 032     | Cameroon                         | X           | -   | ✓       | X       | -   | ✓       | -   | (N) EMS items to some regions are not acceptable.  |  |
| 062     | Gambia                           | ✓           | -   | ✓       | ✓       | -   | ✓       | ✓   |  |  |
| 088     | Cambodia                         | ✓           | -   | ✓       | ✓       | -   | ✓       | ✓   |  |  |
| 139     | North Korea                      | X           | -   | X       | X       | -   | X       | -   |  |  |

How to read the table

The countries/territories whose status has changed since the announcement on February 10, 2021 are indicated in yellow and underlined.

For information on the delivery delays and other precautions, please see "Delays in Japan" and "Precautions concerning delivery and other matters after mail items arrive at the destination countries and territories."

✓ : Acceptable, \* : Acceptable for some items or to some regions (see Restrictions), X : Not acceptable, - : No service

International ePacket is included in Air Letter-post items.

International ePacket Light is not acceptable because it is included in SAL Letter-post items.

Because of the global reduction of flights, considerable delivery delays are expected for accepted outbound mail items.

| Number  | Destination                          | Letter-post |     |         | Parcels |     |         | EMS | Restrictions, and Delays in Japan<br><small>(N) : Restrictions in the normal period<br/>(T) : Temporary restrictions caused by the novel coronavirus pandemic<br/>(D) : Delays in Japan</small>  | Precautions concerning delivery and other matters after mail items arrive in the destination countries and territories (Contents of notification from foreign postal operators) |
|---------|--------------------------------------|-------------|-----|---------|---------|-----|---------|-----|--|---|
|         |                                      | Air         | SAL | Surface | Air     | SAL | Surface |     |  |   |
| 10102   | North Macedonia                      | ✓           | -   | ✓       | ✓       | -   | ✓       | X   |  | Delays will be experienced in the delivery of mail items in the country (territory).  |
| 007.1   | Northern Mariana Islands             | *           | X   | ✓       | X       | X   | ✓       | -   | (T) Among Air items, only some letter-post items are accepted. Check "Acceptance/non-acceptance of international mail to the United States, etc." for details.<br>(D) Loading items onto ships is expected to take about one month.  |   |
| 070     | Guinea                               | X           | -   | X       | X       | -   | X       | -   |  |   |
| 071     | Guinea-Bissau                        | X           | -   | X       | X       | -   | X       | -   |  |   |
| 038     | Cyprus                               | ✓           | -   | ✓       | ✓       | -   | ✓       | ✓   |  | Delays will be experienced in the delivery of mail items in the country (territory).  |
| 046     | Cuba                                 | X           | -   | X       | X       | -   | X       | X   |  | Delays will be experienced in the delivery of mail items in the country (territory).  |
| 133.2   | Curacao                              | ✓           | -   | ✓       | ✓       | -   | ✓       | -   |  | Items will not be handed directly to addressees.  |
| 067     | Greece                               | X           | X   | ✓       | X       | X   | ✓       | X   |  | Delays will be experienced in the delivery of mail items in the country (territory).  |
| 092     | Kiribati                             | X           | -   | ✓       | X       | -   | -       | -   |  |   |
| 091     | Kyrgyz                               | X           | X   | ✓       | X       | X   | ✓       | -   |  |   |
| 069     | Guatemala                            | X           | -   | X       | X       | -   | X       | -   |  | Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.                                       |
| 007.1   | Guam                                 | *           | X   | ✓       | X       | X   | ✓       | X   | (T) Among Air items, only some letter-post items are accepted. Check "Acceptance/non-acceptance of international mail to the United States, etc." for details.<br>(D) Loading items onto ships is expected to take about one month.<br>(N) EMS items to some regions are not acceptable. |   |
| 093     | Kuwait                               | ✓           | X   | X       | ✓       | X   | X       | ✓   |  |   |
| 124.1   | Cook Islands                         | ✓           | -   | ✓       | ✓       | -   | ✓       | ✓   | (N) EMS items to some regions are not acceptable.  |   |
| 047.2   | Greenland                            | ✓           | X   | ✓       | ✓       | X   | ✓       | -   |  |   |
| 013.1   | Christmas Island                     | X           | -   | ✓       | X       | -   | ✓       | -   |  |   |
| 068     | Grenada                              | X           | -   | ✓       | X       | -   | X       | -   |  | Delays will be experienced in the delivery of mail items in the country (territory).  |
| 045     | Croatia                              | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   |  | Delays will be experienced in the delivery of mail items in the country (territory). Items will not be handed directly to addressees.   |
| 066.4   | Cayman Islands                       | ✓           | -   | X       | ✓       | -   | X       | -   | (N) Parcels to some regions are not acceptable.  |   |
| 090     | Kenya                                | ✓           | X   | X       | ✓       | X   | X       | ✓   | (N) EMS items to some regions are not acceptable.  | Delays will be experienced in the delivery of mail items in the country (territory).  |
| 044     | Ivory Coast                          | ✓           | -   | X       | ✓       | -   | X       | ✓   | (N) Parcels to some regions are not acceptable.  |   |
| 013.2   | Cocos (Keeling) Islands              | X           | -   | ✓       | X       | -   | ✓       | -   |  |   |
| 043     | Costa Rica                           | X           | -   | ✓       | X       | -   | X       | X   |  | Items will not be handed directly to addressees.  |
| 9202    | Kosovo                               | ✓           | X   | ✓       | ✓       | X   | ✓       | -   |  |   |
| 040     | Comoros Islands                      | X           | -   | X       | X       | -   | X       | -   |  |   |
| 039     | Colombia                             | ✓           | X   | X       | ✓       | X   | X       | ✓   |  | Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.                                       |
| 041     | Congo                                | X           | -   | ✓       | X       | -   | X       | -   | (N) Parcels to some regions are not acceptable.  |   |
| 13802   | The Democratic Republic of the Congo | ✓           | -   | ✓       | ✓       | -   | ✓       | -   |  |   |
| 007.1   | Saipan                               | *           | X   | ✓       | X       | X   | ✓       | X   | (T) Among Air items, only some letter-post items are accepted. Check "Acceptance/non-acceptance of international mail to the United States, etc." for details.<br>(N) EMS items are not acceptable in part of regions.   |   |
| 010     | Saudi Arabia                         | X           | X   | ✓       | X       | X   | ✓       | X   |  | Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.                                       |
| 12402   | Independent State of Samoa           | ✓           | -   | ✓       | ✓       | -   | ✓       | -   |  | Delays will be experienced in the delivery of mail items in the country (territory).  |
| 147     | Sao Tome and Principe                | X           | -   | X       | X       | -   | X       | -   |  |   |
| 183     | Zambia                               | X           | -   | X       | X       | -   | X       | -   |  |   |
| 060.1.5 | St. Pierre and Miquelon              | X           | X   | ✓       | X       | X   | ✓       | ✓   |  |   |
| 144     | San Marino                           | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   |  |   |
| 150     | Sierra Leone                         | X           | -   | X       | X       | -   | X       | X   | (N) EMS items to some regions are not acceptable.  |   |
| 048     | Djibouti                             | X           | -   | X       | X       | -   | X       | X   |  |   |
| 066.6   | Gibraltar                            | ✓           | X   | ✓       | ✓       | X   | ✓       | -   |  |   |
| 065     | Jersey                               | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   |  |   |
| 086     | Jamaica                              | X           | -   | ✓       | X       | -   | X       | X   |  | Delays will be experienced in the delivery of mail items in the country (territory).  |
| 063     | Georgia                              | X           | X   | ✓       | X       | X   | ✓       | -   |  | Considerable delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.                          |
| 160     | Syria                                | X           | -   | X       | X       | -   | X       | X   |  |   |
| 133.3   | Saint Maarten                        | ✓           | -   | ✓       | ✓       | -   | ✓       | -   |  |   |
| 184     | Zimbabwe                             | X           | -   | X       | X       | -   | X       | X   |  | Delays will be experienced in the delivery of mail items in the country (territory).  |
| 157     | Switzerland                          | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   |  | Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.                                       |
| 156     | Sweden                               | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   |  | Items will not be handed directly to addressees.  |
| 154     | Sudan                                | ✓           | -   | X       | ✓       | -   | X       | ✓   | (N) EMS items to some regions are not acceptable.  | Delays will be experienced in the delivery of mail items in the country (territory).  |
| 055     | Spain                                | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   | (D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.   | Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.                                       |
| 158     | Suriname                             | ✓           | -   | ✓       | ✓       | -   | X       | -   |  | Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.                                       |
| 155     | Sri Lanka                            | ✓           | X   | X       | ✓       | X   | ✓       | ✓   |  | Delays will be experienced in the delivery of mail items in the country (territory).  |
| 15102   | Slovakia                             | ✓           | X   | ✓       | ✓       | X   | ✓       | X   |  | Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.                                       |
| 152     | Slovenia                             | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   |  | Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.                                       |
| 149     | Seychelles                           | X           | -   | ✓       | X       | -   | ✓       | -   |  | Delays will be experienced in the delivery of mail items in the country (territory).  |
| 072     | Equatorial Guinea                    | ✓           | -   | ✓       | ✓       | -   | ✓       | -   |  |   |
| 148     | Senegal                              | X           | -   | ✓       | X       | -   | ✓       | X   |  | Delays will be experienced in the delivery of mail items in the country (territory).  |
| 181     | Serbia                               | ✓           | X   | ✓       | ✓       | X   | ✓       | -   |  |   |
| 066.11  | St. Helena                           | ✓           | -   | ✓       | ✓       | -   | ✓       | -   |  |   |
| 066.10  | Saint Christopher and Nevis          | X           | -   | ✓       | X       | -   | X       | -   | (N) Parcels to some regions are not acceptable.  |   |
| 145     | Saint Vincent                        | X           | -   | ✓       | X       | -   | X       | -   |  | Delays will be experienced in the delivery of mail items in the country (territory).  |
| 143     | Saint Lucia                          | X           | -   | ✓       | X       | -   | X       | -   |  | Delays will be experienced in the delivery of mail items in the country (territory).  |
| 153     | Somalia                              | X           | -   | X       | X       | -   | X       | -   |  |   |
| 146     | Solomon Islands                      | X           | -   | ✓       | X       | -   | ✓       | X   | (N) EMS items to some regions are not acceptable.  |   |
| 066.13  | Turks and Caicos                     | ✓           | -   | ✓       | ✓       | -   | X       | -   |  |   |
| 161     | Tajikistan                           | ✓           | X   | ✓       | ✓       | X   | ✓       | -   |  |   |
| 162     | Tanzania (United Rep.)               | ✓           | -   | X       | ✓       | -   | X       | ✓   | (N) EMS items to some regions are not acceptable.  |   |
| 164     | Czech Republic                       | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   |  | Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.                                       |
| 163     | Chad                                 | X           | -   | X       | X       | -   | X       | -   |  | Services are suspended at post offices in areas shut down due to COVID-19.  |
| 035     | Central Africa                       | X           | -   | X       | X       | -   | X       | -   |  | Delivery service is temporarily suspended except for N' Djamena.  |
| 170     | Tunisia                              | ✓           | -   | ✓       | ✓       | -   | ✓       | ✓   |  | Delays will be experienced in the delivery of mail items in the country (territory).  |
| 036     | Chile                                | ✓           | X   | X       | ✓       | X   | X       | ✓   |  | Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.                                       |
| 173     | Tuvalu                               | X           | -   | ✓       | X       | -   | ✓       | -   |  |   |
| 047     | Denmark                              | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   |  | Items will not be handed directly to addressees.  |
| 005     | Germany                              | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   | (D) Loading mail items onto airplanes is expected to take considerable time due to the shortage of cargo space caused by the reduction of flights.   | Items will not be handed directly to addressees.  |

How to read the table

The countries/territories whose status has changed since the announcement on February 10, 2021 are indicated in yellow and underlined.

For information on the delivery delays and other precautions, please see "Delays in Japan" and "Precautions concerning delivery and other matters after mail items arrive at the destination countries and territories."

✓ : Acceptable, \* : Acceptable for some items or to some regions (see Restrictions), X : Not acceptable, - : No service

International ePacket is included in Air Letter-post items.

International ePacket Light is not acceptable because it is included in SAL Letter-post items.

Because of the global reduction of flights, considerable delivery delays are expected for accepted outbound mail items.

| Number  | Destination                               | Letter-post |     |         | Parcels |     |         | EMS | Restrictions, and Delays in Japan<br><small>(N) : Restrictions in the normal period<br/>(T) : Temporary restrictions caused by the novel coronavirus pandemic<br/>(D) : Delays in Japan</small>  | Precautions concerning delivery and other matters after mail items arrive in the destination countries and territories (Contents of notification from foreign postal operators)                        |
|---------|---|-------------|-----|---------|---------|-----|---------|-----|--|--|
|         |   | Air         | SAL | Surface | Air     | SAL | Surface |     |  |  |
| 167     | Togo                                      | ✓           | -   | ✓       | ✓       | -   | ✓       | ✓   |  | Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.  |
| 050     | Dominica                                  | ✓           | -   | ✓       | ✓       | -   | X       | -   |  |  |
| 049     | Dominican Republic                        | X           | -   | X       | X       | -   | X       | -   |  |  |
| 066.12  | Tristan da Cunha                          | X           | -   | X       | X       | -   | X       | -   |  |  |
| 169     | Trinidad and Tobago                       | X           | -   | ✓       | X       | -   | ✓       | X   |  | Delays will be experienced in the delivery of mail items in the country (territory).   |
| 171     | Turkmenistan                              | X           | X   | X       | X       | X   | X       | -   |  |  |
| 172     | Turkey                                    | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   |  | Delays will be experienced in the delivery of mail items in the country (territory).   |
| 168     | Tonga                                     | X           | -   | ✓       | X       | -   | ✓       | -   |  | Delays will be experienced in the delivery of mail items in the country (territory).   |
| 122     | Nigeria                                   | ✓           | -   | X       | ✓       | -   | X       | ✓   |  | Delays will be experienced in the delivery of mail items in the country (territory).   |
| 118     | Nauru                                     | X           | -   | ✓       | X       | -   | ✓       | -   |  |  |
| 117     | Namibia                                   | X           | -   | X       | X       | -   | X       | -   |  |  |
| 060.2.4 | French Southern and Antarctic Territories | ✓           | -   | ✓       | ✓       | -   | ✓       | -   |  |  |
| 120     | Nicaragua                                 | X           | -   | ✓       | X       | -   | X       | -   |  |  |
| 121     | Niger                                     | X           | -   | X       | X       | -   | X       | -   | (N) Parcels to some regions are not acceptable.  |  |
| 60.2.1  | New Caledonia                             | X           | -   | ✓       | X       | -   | ✓       | X   |  | Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.  |
| 124     | New Zealand                               | ✓           | X   | X       | ✓       | X   | X       | ✓   | (D) Loading items onto airplanes is expected to take about two to three weeks due to the shortage of loading space caused by the reduction of flights.<br>(N) EMS items to some regions are not acceptable.  | Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.  |
| 119     | Nepal                                     | ✓           | -   | X       | ✓       | -   | X       | ✓   | (N) EMS items to some regions are not acceptable.  | Delays will be experienced in the delivery of mail items in the country (territory).   |
| 013.3   | Norfolk Island                            | X           | -   | ✓       | X       | -   | ✓       | -   |  |  |
| 123     | Norway                                    | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   |  |  |
| 066.3   | Bermuda                                   | X           | -   | ✓       | X       | -   | X       | -   |  | Delays will be experienced in the delivery of mail items in the country (territory).   |
| 017     | Bahrain                                   | X           | X   | -       | X       | X   | -       | X   |  |  |
| 074     | Haiti                                     | X           | -   | ✓       | X       | -   | X       | -   |  |  |
| 128     | Pakistan                                  | ✓           | X   | X       | ✓       | X   | X       | ✓   | (N) EMS items to some regions are not acceptable.  | Delays will be experienced in the delivery of mail items in the country (territory).   |
| 177     | Vatican                                   | ✓           | X   | ✓       | ✓       | X   | ✓       | -   |  | Delays will be experienced in the delivery of mail items in the country (territory).   |
| 129     | Panama                                    | ✓           | -   | ✓       | ✓       | -   | X       | ✓   |  |  |
| 176     | Vanuatu                                   | X           | -   | ✓       | X       | -   | -       | -   |  | Delays will be experienced in the delivery of mail items in the country (territory).   |
| 016     | Bahamas                                   | X           | -   | ✓       | X       | -   | X       | -   |  |  |
| 130     | Papua New Guinea                          | X           | -   | ✓       | X       | -   | ✓       | X   | (N) EMS items to some regions are not acceptable.  | Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.  |
| 128∅2   | Palau                                     | *           | X   | ✓       | X       | X   | ✓       | -   | (T) Among Air items, only some letter-post items are accepted. Check "Acceptance/non-acceptance of international mail to the United States, etc." for details.<br>(D) Loading items onto ships is expected to take about one month.  |  |
| 131     | Paraguay                                  | X           | X   | X       | X       | X   | X       | X   |  |  |
| 019     | Barbados                                  | X           | -   | ✓       | X       | -   | X       | X   |  | Delays will be experienced in the delivery of mail items in the country (territory).   |
| 076     | Hungary                                   | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   |  | Delays will be experienced in the delivery of mail items in the country (territory).   |
| 018     | Bangladesh                                | X           | X   | ✓       | X       | X   | ✓       | X   |  |  |
| 166     | East Timor                                | X           | -   | X       | X       | -   | X       | -   |  |  |
| 066.9   | Pitcairn                                  | ✓           | -   | ✓       | ✓       | -   | X       | -   |  |  |
| 058     | Fiji                                      | X           | -   | ✓       | X       | -   | ✓       | X   |  |  |
| 059     | Finland                                   | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   |  |  |
| 024     | Bhutan                                    | ✓           | -   | ✓       | ✓       | -   | ✓       | ✓   | (N) EMS items to some regions are not acceptable.  | Considerable delays will be experienced in the delivery of mail items in the country (territory).  |
| 007.2   | Puerto Rico                               | *           | X   | ✓       | X       | X   | ✓       | X   | (T) Among Air items, only some letter-post items are accepted. Check "Acceptance/non-acceptance of international mail to the United States, etc." for details.   |  |
| 047.1   | Faroe Islands                             | ✓           | -   | ✓       | ✓       | -   | ✓       | -   |  |  |
| 066.5   | Falkland                                  | ✓           | -   | ✓       | ✓       | -   | ✓       | -   |  |  |
| 060.1.2 | French Guiana                             | X           | -   | X       | X       | -   | X       | X   |  |  |
| 060.2.2 | French Polynesia                          | X           | -   | ✓       | X       | -   | ✓       | -   |  |  |
| 027     | Brazil                                    | X           | X   | X       | X       | X   | ✓       | X   |  | Considerable delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.   |
| 060     | France                                    | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   | (N) Loading mail items onto airplanes is expected to take about 1 month due to the shortage of cargo space caused by the reduction of flights.   | Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.  |
| 029     | Bulgaria                                  | ✓           | -   | ✓       | ✓       | -   | ✓       | ✓   |  | Delays will be experienced in the delivery of mail items in the country (territory).   |
| 030     | Burkina Faso                              | X           | -   | X       | X       | -   | X       | -   |  | Delays will be experienced in the delivery of mail items in the country (territory).   |
| 028     | Brunei                                    | X           | -   | X       | X       | -   | X       | X   | (N) EMS items to some regions are not acceptable.  |  |
| 031     | Burundi                                   | X           | -   | X       | X       | -   | X       | -   |  |  |
| 007.2   | Virgin Islands                            | *           | X   | ✓       | X       | X   | ✓       | X   | (T) Among Air items, only some letter-post items are accepted. Check "Acceptance/non-acceptance of international mail to the United States, etc." for details.   |  |
| 007.2   | American Samoa                            | *           | X   | ✓       | X       | X   | ✓       | -   | (T) Among Air items, only some letter-post items are accepted. Check "Acceptance/non-acceptance of international mail to the United States, etc." for details.   |  |
| 179     | Viet Nam                                  | ✓           | -   | ✓       | ✓       | -   | ✓       | ✓   |  | Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.  |
| 023     | Benin                                     | X           | -   | X       | X       | -   | X       | -   | (N) Parcels to some regions are not acceptable.  |  |
| 178     | Venezuela                                 | X           | -   | X       | X       | -   | X       | X   |  |  |
| 020     | Belarus                                   | ✓           | X   | ✓       | ✓       | X   | ✓       | X   |  | Delays will be experienced in the delivery of mail items in the country (territory).   |
| 022     | Belize                                    | X           | -   | ✓       | X       | -   | X       | -   |  |  |
| 134     | Peru                                      | X           | X   | ✓       | X       | X   | ✓       | X   |  | Delivery is suspended except for the Lima metropolitan area. Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees. |
| 021     | Belgium                                   | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   |  | Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.  |
| 136     | Poland                                    | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   |  | Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.  |
| 025∅2   | Bosnia and Herzegovina                    | ✓           | -   | ✓       | ✓       | -   | ✓       | -   |  | Delays will be experienced in the delivery of mail items in the country (territory).   |
| 185     | North Islands                             | X           | X   | ✓       | X       | X   | ✓       | -   |  |  |
| 026     | Botswana                                  | X           | -   | X       | X       | -   | X       | X   | (N) EMS items to some regions are not acceptable.  | Delays will be experienced in the delivery of mail items in the country (territory).   |
| 025     | Bolivia                                   | X           | -   | X       | X       | -   | X       | -   |  |  |
| 137     | Portugal                                  | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   |  | Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.  |
| 075     | Honduras                                  | X           | -   | X       | X       | -   | X       | X   |  | Delays will be experienced in the delivery of mail items in the country (territory).   |
| 108∅2   | Marshall Islands                          | *           | X   | ✓       | X       | X   | ✓       | -   | (T) Among Air items, only some letter-post items are accepted. Check "Acceptance/non-acceptance of international mail to the United States, etc." for details.<br>(D) Loading items onto ships is expected to take about one month.<br>(N) Registered post letters are not acceptable. |  |
| 037.2   | Macao                                     | ✓           | -   | ✓       | ✓       | -   | ✓       | ✓   |  |  |
| 102     | Madagascar                                | ✓           | -   | ✓       | ✓       | -   | ✓       | ✓   |  | Delays will be experienced in the delivery of mail items in the country (territory).   |
| 104     | Malawi                                    | X           | -   | X       | X       | -   | X       | -   |  | Postal services are partially suspended in the country (territory).  |
| 106     | Mali                                      | X           | -   | X       | X       | -   | X       | -   |  |  |

How to read the table

The countries/territories whose status has changed since the announcement on February 10, 2021 are indicated in yellow and underlined.

For information on the delivery delays and other precautions, please see "Delays in Japan" and "Precautions concerning delivery and other matters after mail items arrive at the destination countries and territories."

✓ : Acceptable, \*: Acceptable for some items or to some regions (see Restrictions), X : Not acceptable, - : No service

International ePacket is included in Air Letter-post items.

International ePacket Light is not acceptable because it is included in SAL Letter-post items.

Because of the global reduction of flights, considerable delivery delays are expected for accepted outbound mail items.

| Number  | Destination                      | Letter-post |     |         | Parcels |     |         | EMS | Restrictions, and Delays in Japan<br><small>(N) : Restrictions in the normal period<br/>(T) : Temporary restrictions caused by the novel coronavirus pandemic<br/>(D) : Delays in Japan</small>  | Precautions concerning delivery and other matters after mail items arrive in the destination countries and territories (Contents of notification from foreign postal operators)  |
|---------|----------------------------------|-------------|-----|---------|---------|-----|---------|-----|--|--|
|         |                                  | Air         | SAL | Surface | Air     | SAL | Surface |     |  |  |
| 107     | Malta                            | ✓           | X   | ✓       | ✓       | X   | ✓       | X   |  | Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.  |
| 060.1.3 | Martinique                       | X           | -   | X       | X       | -   | X       | X   |  |  |
| 103     | Malaysia                         | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   |  | Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.<br>Delivery service is suspended to premises or areas shut down due to COVID-19. |
| 065     | Isle of Man                      | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   |  |  |
| 11102   | Federated States of Micronesia   | *           | X   | ✓       | X       | X   | ✓       | -   | (T) Among Air items, only some letter-post items are accepted. Check "Acceptance/non-acceptance of international mail to the United States, etc." for details.<br>(D) Loading items onto ships is expected to take about one month.<br>(N) Registered post letters are not acceptable. |  |
| 007.1   | Midway Islands                   | *           | X   | ✓       | X       | X   | ✓       | -   | (T) Among Air items, only some letter-post items are accepted. Check "Acceptance/non-acceptance of international mail to the United States, etc." for details.   |  |
| 002     | South Africa                     | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   |  | Delays will be experienced in the delivery of mail items in the country (territory).   |
| 15402   | South Sudan                      | X           | -   | X       | X       | -   | X       | -   |  |  |
| 116     | Myanmar                          | ✓           | -   | ✓       | ✓       | -   | ✓       | ✓   | (N) EMS items to some regions are not acceptable.<br>(D) Loading mail items onto airplanes is expected to take considerable time due to the cancellation of flights caused by the airport closure.   | Delays will be experienced in the delivery of mail items in the country (territory).   |
| 111     | Mexico                           | ✓           | X   | X       | ✓       | X   | X       | ✓   |  | Considerable delays will be experienced in the delivery of mail items in the country (territory).  |
| 109     | Mauritius                        | ✓           | -   | ✓       | ✓       | -   | ✓       | ✓   |  | Considerable delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.   |
| 110     | Mauritania                       | X           | -   | X       | X       | -   | X       | -   |  | Acceptance of inbound mail items is suspended.   |
| 115     | Mozambique                       | ✓           | -   | X       | ✓       | -   | X       | -   | (N) Parcels to some regions are not acceptable.  |  |
| 113     | Monaco                           | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   |  |  |
| 105     | Maldives                         | X           | -   | X       | X       | -   | X       | X   | (N) EMS items to some regions are not acceptable.  |  |
| 112     | Moldova                          | X           | X   | ✓       | X       | X   | ✓       | -   |  |  |
| 108     | Morocco                          | ✓           | -   | ✓       | ✓       | -   | ✓       | ✓   |  | Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.  |
| 114     | Mongolia                         | X           | -   | X       | X       | -   | X       | X   |  | Delays will be experienced in the delivery of mail items in the country (territory).   |
| 11402   | Montenegro                       | ✓           | X   | ✓       | ✓       | X   | ✓       | -   |  |  |
| 066.8   | Montserrat                       | X           | -   | ✓       | X       | -   | ✓       | -   |  |  |
| 087     | Jordan                           | ✓           | -   | ✓       | ✓       | -   | ✓       | ✓   |  | Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.  |
| 094     | Lao People's Democratic Republic | X           | -   | ✓       | X       | -   | ✓       | X   |  |  |
| 096     | Latvia                           | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   |  | Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.  |
| 100     | Lithuania                        | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   |  | Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.  |
| 085     | Libya                            | X           | -   | X       | X       | -   | X       | -   |  |  |
| 099     | Liechtenstein                    | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   |  |  |
| 098     | Liberia                          | ✓           | -   | X       | ✓       | -   | X       | -   |  |  |
| 140     | Romania                          | X           | -   | ✓       | X       | -   | ✓       | X   |  | Delays will be experienced in the delivery of mail items in the country (territory).   |
| 101     | Luxembourg                       | ✓           | X   | ✓       | ✓       | X   | ✓       | ✓   |  | Delays will be experienced in the delivery of mail items in the country (territory), and items will not be handed directly to addressees.  |
| 142     | Rwanda                           | ✓           | -   | X       | ✓       | -   | X       | ✓   |  | Letter post delivery is temporarily suspended.   |
| 095     | Lesotho                          | X           | -   | X       | X       | -   | X       | -   |  | Delivery service to Rusizi area is temporarily suspended.  |
| 097     | Lebanon                          | ✓           | -   | X       | ✓       | -   | X       | ✓   |  | Delays will be experienced in the delivery of mail items in the country (territory).   |
| 060.1.4 | Reunion                          | X           | -   | ✓       | X       | -   | ✓       | X   |  |  |
| 141     | Russian Federation               | X           | X   | ✓       | X       | X   | ✓       | X   | (N) EMS items to some regions are not acceptable.  | Delays will be experienced in the delivery of mail items in the country (territory).   |
| 060.2.3 | Wallis and Futuna                | X           | -   | X       | X       | -   | ✓       | -   |  |  |